I am a highly passionate individual who thrives upon seeking new challenges through my career as a Business Analyst. My initial years of working in the business industry push me to go further in discovering more things in it. Of course, I am motivated to join a group of seasoned and experienced Business Analyst professionals in the industry respectively.

# Experience

**Business Analyst at Borcelle Woodcraft** *Aug 2013 - Aug 2015*



Improved operations defined from internal data, which reduces working hours year over year Interpreted, extrapolated, and tracked various data of customers to find out customer behaviors along with state-wide retention numbers

Presented predictive modeling insights to C-level suite and stakeholders, participating in decisions surrounding policy packages that saved the company in legal costs

Worked with 4 analysts to institute a new technique in modeling which saved about 60 quarterly hours in customer comparisons

## Business Analyst at Ingoude Company

*Sep 2015 - Jun 2018*

Traveled 2 of 5 days to work with clients, observing business processes, interviewing staff, and documenting practices

Initiated research, analyzed business operations, and problem solved operating inefficiencies, saved a combined 800 man-hours a month

Worked with clients and stakeholders to draft and document goals, encouraging transparent communication to meet 7% of deadlines

## Business Analyst at Fauget Insurance

*Jul 2018 - May 2022*

Increased revenue by $12M through analysis of data surrounding customer behaviors, vendor relationships, stakeholder goals, and workflows

Discovered an additional $4M in savings after compiling data and identifying dead industry trends Prepared and researched presentations for C-level suite concerning internal operating inefficiencies, profitability reports, industry trends, and policies

Planned product development by providing crucial insights through predictive modeling, that allowed PMs to circumvent a $40K legal fine

# Education

## Kenyatta University

 Bachelor of Engineering

 Major in Computer Science, Minors in Mathematics

# Skills

Data Visualization

Problem Solving

*Sep 2009 - April 2013*

Analytical and Research Skills



Otieno Juma

*Business Analyst*

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Modeling: Linear and logistic regressions

Software Development Life Cycle User Acceptance Testing